

Complaint and Exchange Form

I request a complaint / exchange for the purchased goods.

(Please select whether this is a complaint or an exchange. Cross out the option that does not apply.)

Sender (Buyer):

Full Name / Company Name:

Address / Place of Business / Company Headquarters:

.....

Phone:

E-mail:

Order Number:

Date of Contract Conclusion:

Date of Receipt of Goods:

Description of the complaint or reason for the exchange:

.....
.....

.....
.....

Bank account number for refund:

..... /

I hereby declare that if my complaint is accepted, I request a refund of the purchase amount to the bank account mentioned above.

Purchase agreement No. concluded on

.....

and I request a refund to the above-mentioned bank account.

In on

Signature of Buyer (*required only if the form is submitted in printed form*)